



IMPORTANT – PLEASE READ

Dear Lockhart Power Customer,

This letter is intended to update you on changes being made at Lockhart Power Company as it relates to the Governor’s plan for utility service providers to return to normal business operations.

In early May 2020, Governor McMaster has asked that we all begin to return to life as normal within the state of South Carolina. In response to his request, the South Carolina Public Service Commission issued an Order lifting the restrictions on utility service providers from disconnecting customers for non-payment, suspending late payment fee assessments and the collection of reconnection fees. Therefore, Lockhart Power Company will return to its normal monthly collections processes effective July 1, 2020.

This means that beginning in July 2020, Lockhart Power will resume sending termination notices (“pink slips”), assessing late charges, sending reminder notices (“door hangers”), and disconnecting customers who have unpaid past due balances and have not contacted our office to make other payment arrangements. We will continue to provide the same delayed payment options as we always have, as well as extending deferred payment plans for up to twelve months for customers who need such assistance.

We understand that many of you have suffered from the effects of the Coronavirus pandemic. If you need to make arrangements for any type of deferred payment plan for the balance you owe Lockhart Power, please contact our office at 864-545-2211, Monday through Friday, 8:00 AM – 12:00 PM and 12:30 PM to 4:30 PM.

If you need assistance of any type, whether it be assistance paying your power bill or any other types of bills you may have, please see the enclosed list of assistance agencies which have a relationship with Lockhart Power.

Please continue to be safe and follow the safety guidelines being suggested by the Centers for Disease Control (“CDC”) and the South Carolina Department of Health and Environmental Control (“SC DHEC”) as we make the transition back to normal operations.

Best Regards,
Lockhart Power Company